Dear All,

Please documented following information as Source Information of Mr. Bandula.

As discussed, we are in a process of creating a composite report on disconnected customer orders ( Both Credit Control and Customer Requested) of main consumer services AB-Fiber Access Bearer, AB-Coper Access Bearer, AB-Wireless Access Bearer, E-IPTV COPPER, E-IPTV-FTTH. In the current process of dispatching disconnected Billing Accounts to DRAs (Debt Recover Agents) take considerable time, considerable effort as the data to the final file need to be collected from different data from Operational Databases.

Instead we are looking to get the integrated data from the warehouse assuming the data are updated every night, then the Recovery Team can arrange the DRA orders from a single file

The report is to be taken based on the daily DELETE orders from the data in data warehouse.

The report you are already shared based disconnections have most of the information that we are looking but we further need the CPE related information especially from Clarity OSS data.

Please find the data and the respective source that we are looking, given below. Appreciate if you could comment whether you can provide the same report attached with the missing data fields or recommend to develop a different report

If you recommend the latter proposal, We will arrange a formal report request through the Business Owner ‘Recovery Team’

Note: Please note that the Attribute Names listed below are not as same as the database name

Data Source Common Attributes LTE Specific FTTH Specific Copper Specific IPTV COPPER IPTV FTTH

OSS RTOM\_CODE CPE\_COLLECTED NTU TYPE PHONE CLASS REGISTRATION\_ID REGISTRATION\_ID

OSS LEA CPE\_MAKE\_MODEL ONT\_COLLECTED VOICE CPE COLLECTED CIRCUIT ID CIRCUIT ID

OSS SO\_ID CPE\_IMEI\_NO SA\_FTTH PACKAGE REGISTRATION\_ID IPTV CPE TYPE IPTV CPE TYPE

OSS SO\_ACCT\_NUMBER CPE\_CLASS REGISTRATION\_ID IPTV CPE CLASS IPTV CPE CLASS

OSS CUSTOMER REFERANCE CPE\_TYPE STB COLLECTED STB COLLECTED

OSS SO\_CREATE\_DATE OPERATIONAL\_LEA BB NTU COLLECTED BB NTU COLLECTED

OSS SO\_ORDER\_TYPE

OSS SO\_STATUS

OSS SO\_CLOSED\_DATE

OSS SERVICE TYPE

OSS SA\_SO\_INITIATOR

OSS CUSTOMER\_NAME

OSS CUSTOMER\_TYPE

OSS CUSTOMER\_CONTACT\_DETAILS

OSS SERVICE\_ADDRESS

OSS CUSTOMER\_RESPONSE

OSS ACTUAL\_DSP\_DATE

OSS CIRCUIT\_ID

OSS STATUS\_REMARKS

BSS BILL\_DTM

BSS BILL ARREARS

BSS PAYMENT\_MNY

BSS ACCOUNT\_PAYMENT\_DATE

BSS BSS\_PRODUCT\_STATUS

BSS STATUS\_EFFECTIVE\_DTM

BSS PREVIOUS PRODUCT STATUS

BSS PREVIOUS STATUS DTM

BSS BILLING\_CENTRE

CRM Order sub type

CRM Order Condition

CRM Customer Order ID

CRM Customer Order Initiated Date